



Woolpert Professional Services Capability Statement

Geospatial Solutions

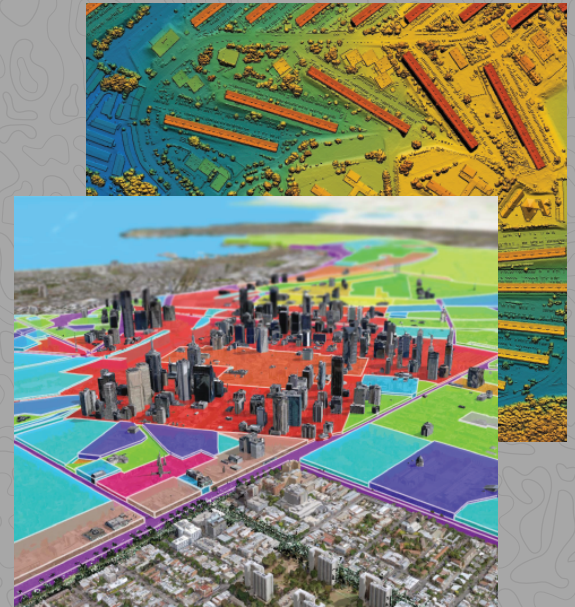


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Company Overview:

Woolpert (formerly AAM) identifies ways in which geospatial data, tools and services can enable your organisation to achieve its goals. We help organisations across all industries to implement best practices to integrate geospatial information into their business processes. The geospatial solutions we supply to you are the same ones we use at Woolpert. We know how well they work, and our deep experience means we can make those tools deliver the insights you need.

As the exclusive business partner and Australian distributor of VertiGIS Studio (formerly Geocortex) software, we help customers design and successfully deploy on-premise and cloud hosted VertiGIS Studio solutions. We're also an Esri Silver Partner, with demonstrated experience in Esri ArcGIS deployment, application development, and software integration.



Delivering geospatial solutions

Woolpert is the exclusive business partner and Australian distributor of VertiGIS Studio (formerly Geocortex) software. We've helped hundreds of customers throughout Australia and New Zealand design and successfully deploy on-premise and cloud hosted VertiGIS Studio solutions.

We're also an Esri Silver Partner, with demonstrated experience in application development, software integration and solution provider. Our deep knowledge and understanding of the entire Esri product suite ensures customers receive tailored Esri solutions.

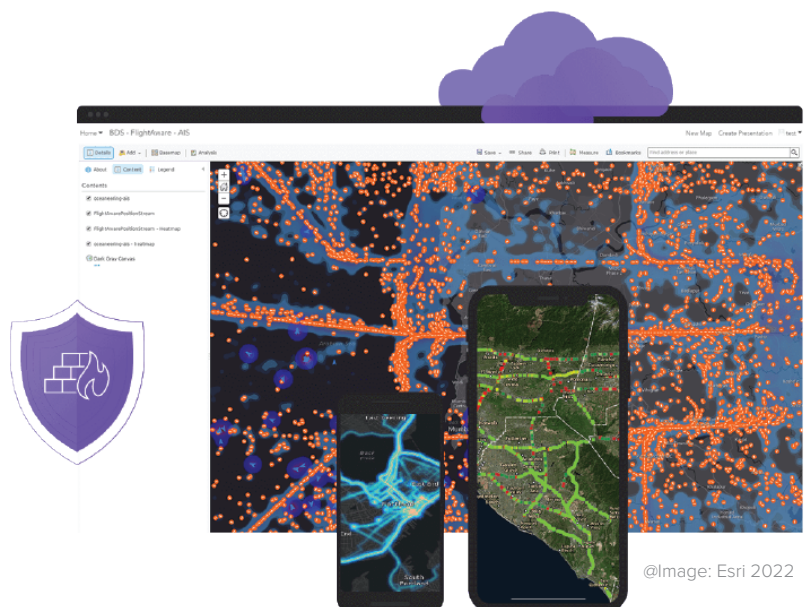
VertiGIS Studio
Business Partner



Esri ArcGIS Enterprise

We assist clients by advising on appropriate GIS strategies, architecture, and roadmap through to developing mobile and desktop applications using commercial off the shelf products. These solutions can be extended through custom development or integration with multiple business applications.

Woolpert is experienced in everything from small engagements such as GIS health checks to full Enterprise system implementations.



Fit-for-purpose Esri Arc GIS solutions delivered

- Desktop (ArcGIS Pro)
- Enterprise (ArcGIS Server)
- Portal Configuration
- Web App Builder configuration
- Experience Builder configuration
- Dashboards
- Online configuration
- Mobile Apps including Field Maps, Collector and Survey123



Enabling best use of GIS

- GIS strategy and roadmaps
- Insights into product roadmap
- Solutions design and architecture
- Implementation, upgrades and customisation
- System health checks
- Custom development
- VertiGIS Studio training and support
- Cloud hosted and managed services.



VertiGIS Studio

As the exclusive Australian business partner and distributor of VertiGIS Studio software we work closely with VertiGIS. This partnership enables Woolpert to provide software, custom development, and support services no other company in Australia can. We have access to the latest software releases and insights on upcoming products, improvements, and the VertiGIS Studio roadmap.

More than 150 customers throughout Australia and New Zealand have chosen Woolpert to successfully implement VertiGIS Studio solutions. Given the breadth and depth of VertiGIS Studio experience within Woolpert, we can advise, resource, and deliver all aspects of your solution implementation.

Where a customer requirement cannot be met by off the shelf products and tools, Woolpert can provide software development services to extend and customise applications and tools. Our team develops solutions using C#, VB.NET, HTML, JavaScript, TypeScript, Python, C/C++, OpenGL and WebGL and more.

Woolpert provides the most comprehensive VertiGIS Studio training in Australia - in onsite, offsite, and virtual formats. We also provide a comprehensive level of VertiGIS Studio support and maintenance for all products and services we supply.

Cloud hosted and managed services

Woolpert can manage all aspects of service delivery, including software release and environment management. We collaborate with clients to provide as little or as much control of their IT infrastructure, assets and software, as required. Our hosted services use reliable, highly available Australian-based infrastructure with the following features:

- Server management, including Operating System updates and security patches
- Server systems management, including performance, usage of resources and response times
- Full and incremental backups of Test and Production environments
- Management of data and configuration changes
- Server application software monitoring, including ArcGIS Server, IWS and VertiGIS Studio
- Web server monitoring and Web application analytics
- Web mapping, GIS monitoring and reporting
- Security configuration and maintenance
- Virus and Malware scanning
- Software release management
- Help desk for incident reporting



Hosted geospatial managed services

Woolpert takes the complexity out of managing and maintaining geospatial technology resources with a range of hosted and managed cloud services plans. Clients can scale to meet demand peaks and troughs, while accessing on-demand spatial content, tools and applications.

Woolpert | Hosted Geospatial Managed Services Plans

Deliverables	Web GIS Intranet Web GIS and Web Mapping for specific applications.		Enterprise GIS Migrate organisation's on-premise GIS to Cloud-hosted infrastructure.		Business Critical High-availability and scalability Failover and DR (with defined RPO and RTOs).	
	Standard	Premium	Standard	Premium	Standard	Premium
User traffic /m Storage User traffic	50 GB 250 GB	100 GB 250 GB	1 TB 500 GB	1 TB 500 GB	2 TB 1 TB	2 TB 1 TB
Package options						
WebGIS supplied	✓	✓	✓	✓	✓	✓
Data base	✓	✓	✓	✓	✓	✓
GIS desktops			✓	✓	✓	✓
Load balancing				✓	✓	✓
Fine-grained Security					✓	✓
Security*	✓	✓	✓	✓	✓	✓
Backup	✓	✓	✓	✓	✓	✓
Fully managed option				✓	✓	✓
High-availability					✓	✓
Failover and DR						✓

*All data protected by ISO27001 certification and Reverse Proxy